

GOLDCITY INN HOTEL SUSTAINABILITY REPORT

2024



ABOUT THE REPORT

In order to protect the future of the tourism, Sustainable Tourism is the one that minimizes the damage that the tourism can give to the natural environment and the local folk culture and maximizes its contribution to the regional economy.

As **GOLD HOTELS**, it is one of our priority activities to inform our stakeholders in a transparent and effective way about our activities and impacts. In this context, 2023 Sustainability Report;

Environmental, social and economic performance evaluation of our complex,

The objectives determined in order to improve this performance,

It includes the measured performance results.

QUALITY POLICY

GOLDCITY INN aims to be an organization makes difference in the industry by applying efficiently the requirements of Quality, Food Safety and Guest Satisfaction, Occupational Health and Safety and Environmental Management Systems, sustainable environmental practices and expert staff adopted a continuous improvement approach based on legal requirements and protect the interest of all shareholders.

QUALITY, FOOD SAFETY AND GUEST SATISFACTION, OCCUPATIONAL HEALTH AND SAFETY AND ENVIRONMENTAL MANAGEMENT SYSTEMS COMMON POLICY

In order to provide the continuity of Guest Satisfaction and Food Safety;

Specify the expectations and needs of the guests in advance to maximize the guest satisfaction.

Provides our guests the right ways of conveying their complaints at any time they wish and protect their rights

Produces trustable food in hygienic conditions, all levels of production, starting from raw materials to presentation.

Declares to obey the legislations and obligations related with the industry.

QUALITY POLICY

In order to provide the sustainability of environmental Management

Ensures proper disposal of waste and recycle in the highest level

Contributes the carried out environmental projects to inherit livable environment for next generations

Reduces waste by using raw materials, energy and natural resources efficiently.

Gives importance to wildlife and biodiversity and protect the ecological balance

Encourages to employees, guests, suppliers and the local community to raise environmental awareness through environmental policies.

QUALITY POLICY

In order to provide the continuity of employee and local relations

Provides employees safe and appropriate standards of working conditions,

Get our employees benefit in equal rights without distinction of gender or ethnicity,

To adopt an open, equal, transparent, fair, common management approach that includes employees,

Receiving local employment, products and services as much as possible,

Working in cooperation with local communities and charities to help, contribute to the development of local culture, opinions, ethnicity, beliefs, etc. not to allow discrimination,

Guarantees to respect to human and children rights and to protect children against whole types of neglect and exploitation,

To support the guests in promoting the food, activities, culture and traditions of the region,

Declares the welfare, health and safety needs of employees, guests, subcontractors and environment in the highest level.

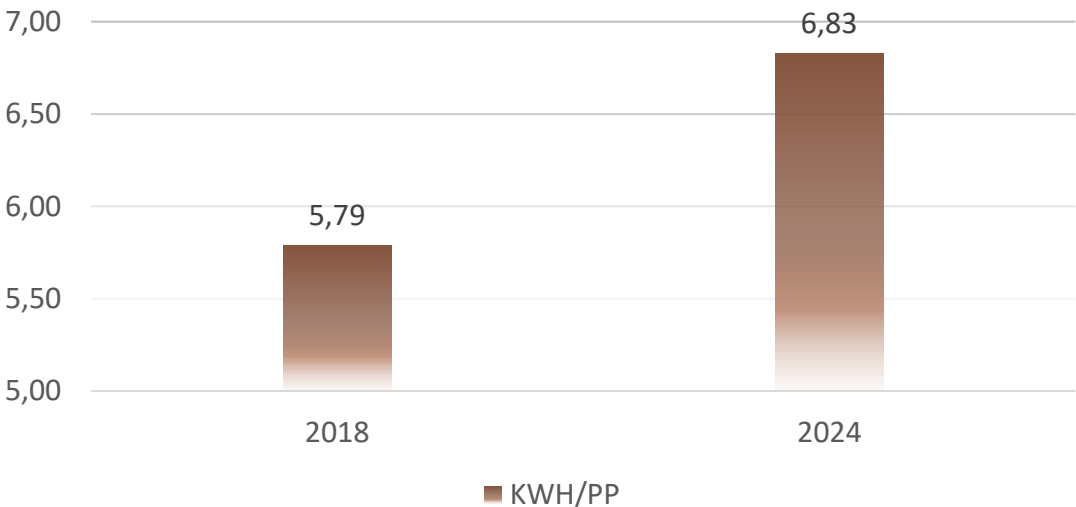
CHILD PROTECTION POLICY

Our commitment is to raise awareness and create a safe environment with our child protection policy and procedure to ensure that every child in contact with staff or guests in our hotel and the local community is protected from possible abuse, exploitation and institutional neglect and to respect the dignity and rights of every child. In this context, training is provided to our employees and awareness is raised. With these trainings and information, information is shared on what to do in any negative situation and how to report and report it.

ENVIRONMENTAL MANAGEMENT

ELECTRICITY CONSUMPTION

2023-2024 ELECTRICITY CONSUMPTION

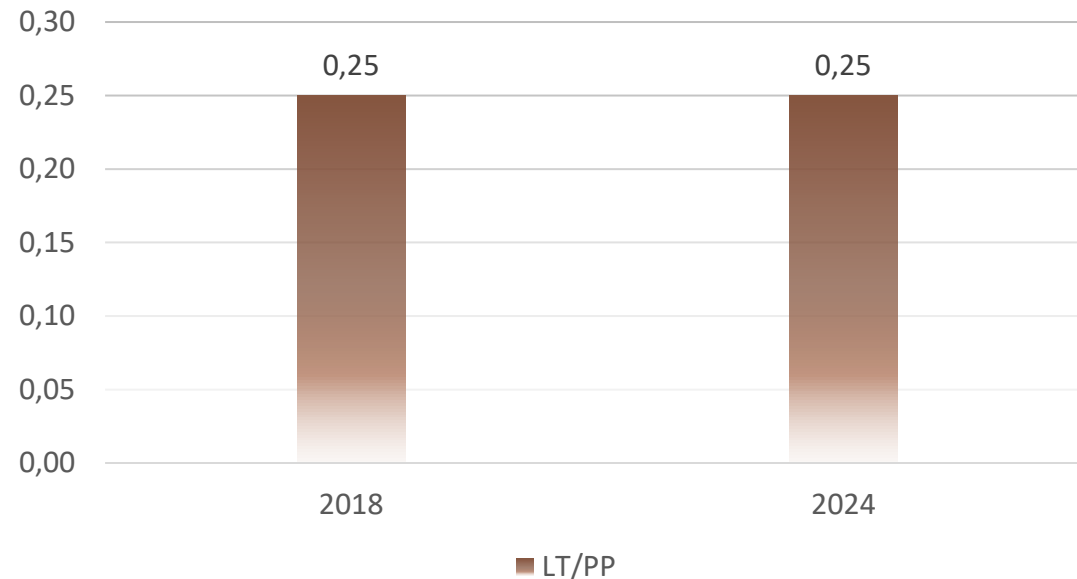


In 2024, Gold City Inn Hotel used 108,000 Kwh of electricity. The average daily electricity consumption per customer is 6.83 Kwh. However, the target for next year has been determined as a 0.1% decrease compared to 2023.

ENVIRONMENTAL MANAGEMENT

WATER CONSUMPTION

2023-2024 WATER CONSUMPTION

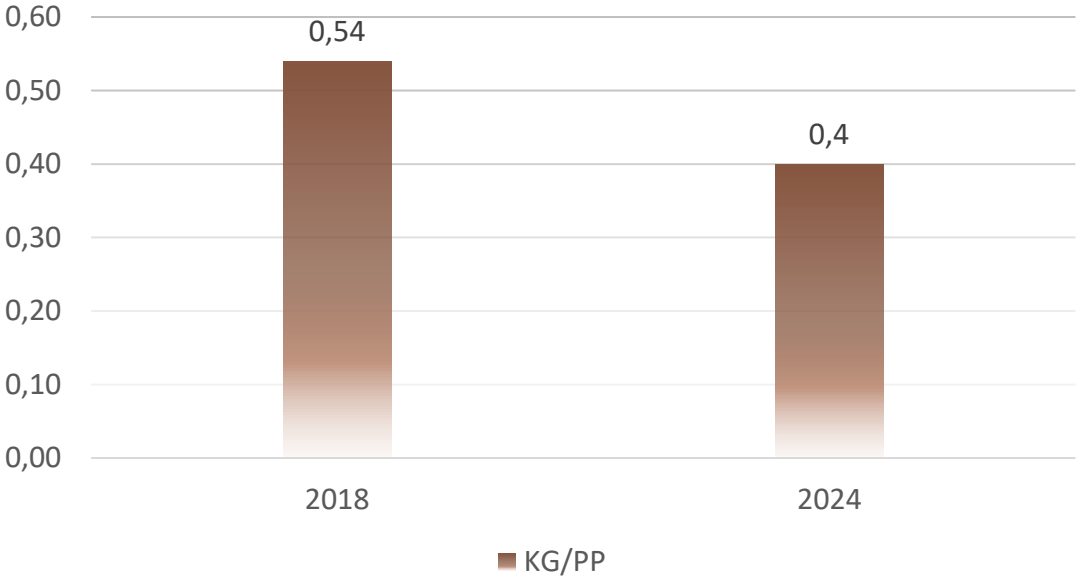


In 2024, 3978 cubic meters of water were used at the Gold City Inn Hotel. The average daily water consumption per customer is 0.25 cubic meters. These data cover the period between May 2024 and October 2024. However, the target for next year has been determined as a 0.1% decrease compared to 2023.

ENVIRONMENTAL MANAGEMENT

LNG CONSUMPTION

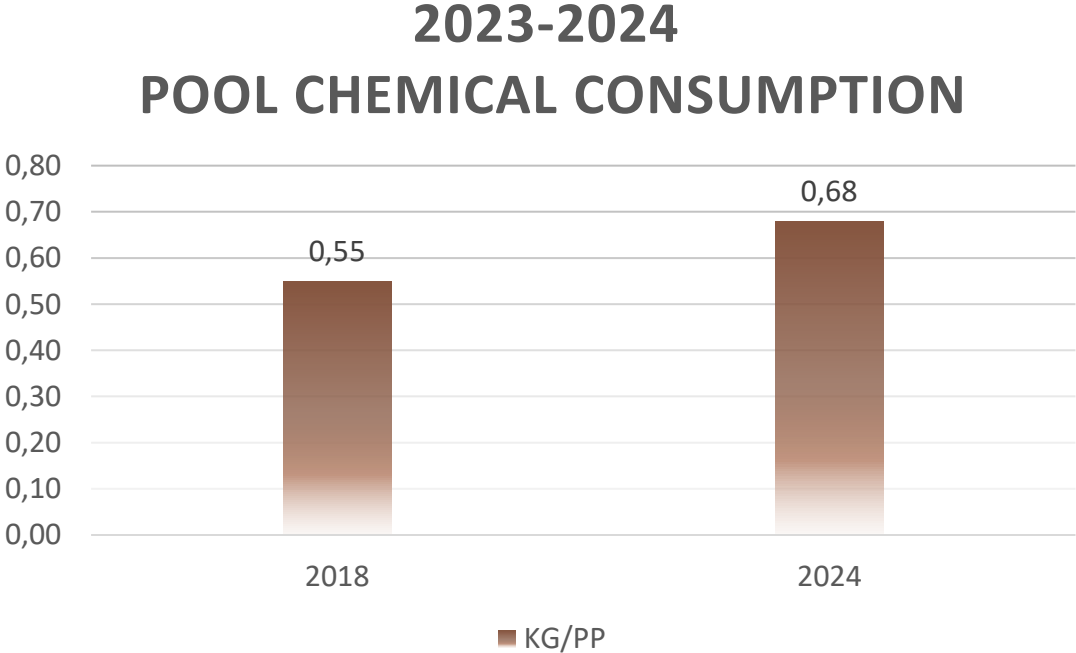
2023-2024 LNG CONSUMPTION



In 2024, Gold City Inn Hotel used 6474 kilograms of Lng. The average daily Lng consumption per customer is 0.40 kilograms. These data cover the period between May 2024 and October 2024. However, the target for next year has been determined as a 0.1% decrease compared to 2023.

ENVIRONMENTAL MANAGEMENT

POOL CHEMICAL CONSUMPTION

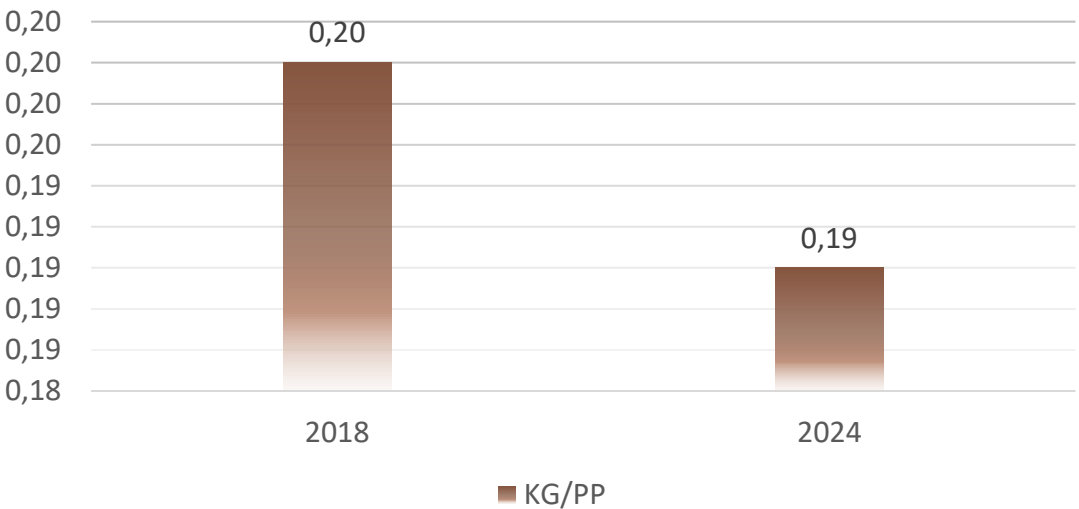


In 2024, Gold City Inn Hotel used 10,847 kilograms of pool chemicals. The average daily pool chemical consumption per customer is 0.68 kilograms. This data covers the period between May 2024 and October 2024. However, the target for next year has been determined as a 0.1% decrease compared to 2023.

ENVIRONMENTAL MANAGEMENT

CLEANING CHEMICAL CONSUMPTION

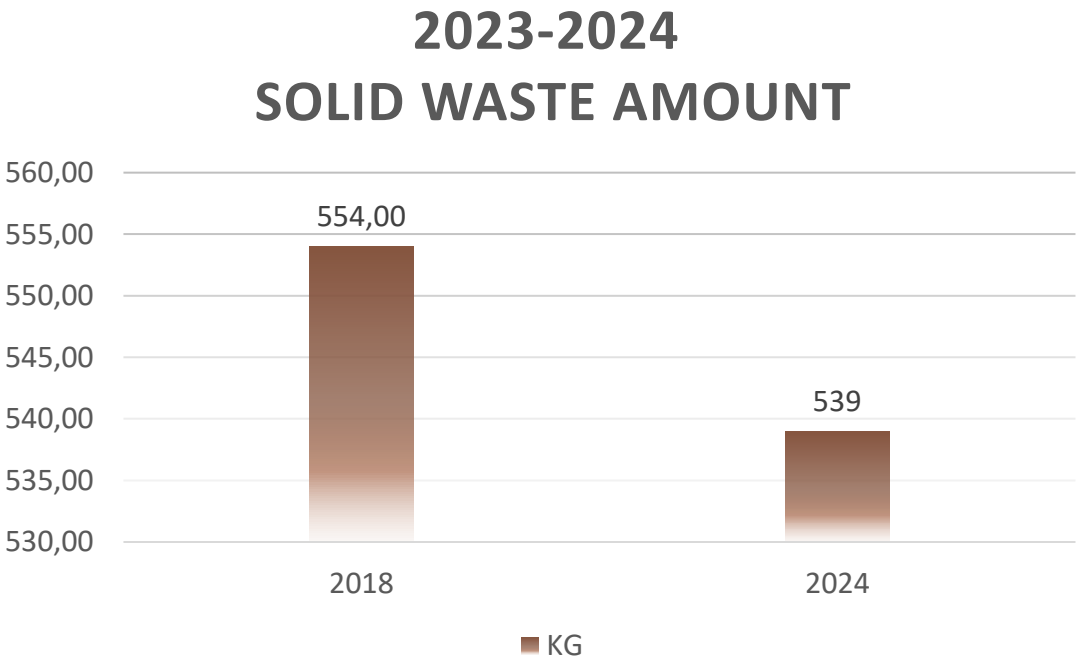
2023-2024 CLEANING CHEMICAL CONSUMPTION



In 2024, Gold City Inn Hotel used 3070 kilograms of cleaning chemicals. The average daily cleaning chemical consumption per customer is 0.19 kilograms. This data covers the period between May 2024 and October 2024. However, the target for next year has been determined as a 0.1% decrease compared to 2023.

ENVIRONMENTAL MANAGEMENT

SOLID WASTE AMOUNT

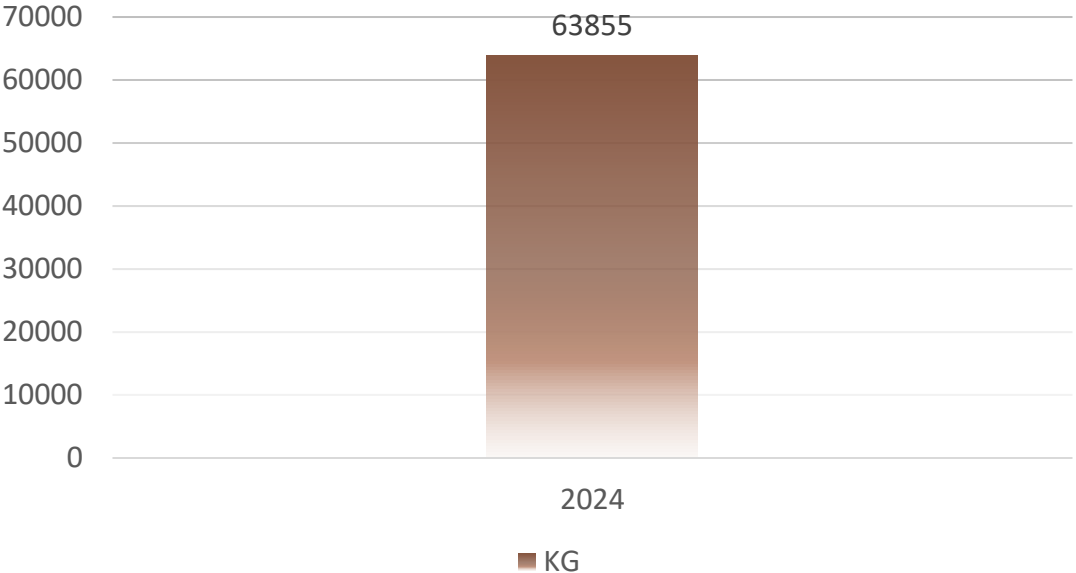


In 2024, Gold City Inn Hotel separated plastic, glass, metal, paper. In this context, the total packaging waste in 2023 is 539 kilograms. This data covers the period between April 2024 and October 2024. However, the target for next year has been determined as a 0.1% decrease compared to 2023.

ENVIRONMENTAL MANAGEMENT

GREENHOUSE GAS EMISSION

2024 CARBON FOOTPRINT

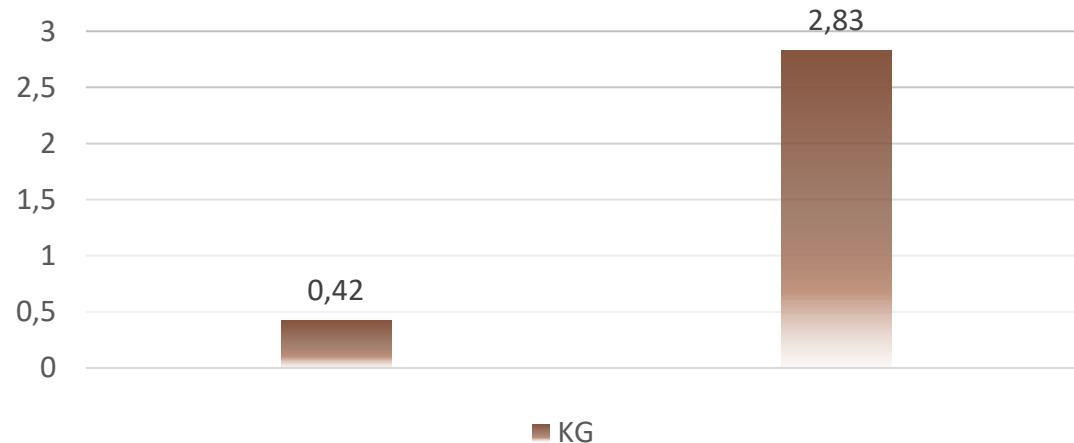


In 2024, the carbon footprint calculations for electricity, water, fuels, waste, and disposable products resulted in 63,855 kg of CO₂e of carbon emissions. Emissions per guest were 4.04 kg of CO₂e. However, the target for next year has been set at a 0.1% reduction.

ENVIRONMENTAL MANAGEMENT

CONSUMABLES & DISPOSABLE MATERIALS

2024 CONSUMABLES & DISPOSABLE MATERIALS



Consumable and disposable material consumption was tracked at the Goldcity Inn Hotel in 2024. Consumable consumption per guest was 0.42 kg, while disposable consumption was 2.83 kg. This data covers the period January 2024 to December 2024. However, the target for next year is a 0.1% reduction.

EMPLOYEE RELATIONS MANAGEMENT

- As in previous years, internal and external training programs were held at Goldcity Inn Hotel in 2024 as part of an annual plan.
- Each month, employees of the month, smiley faces of the month, and colleagues most mentioned in social media comments are recognized.
- Employee satisfaction surveys are conducted.
- Our hospital agreements allow our colleagues to benefit from special discounts for themselves and their families.
- Various events are organized throughout the year to bring the entire team together and have a good time.

EMPLOYEE RELATIONS MANAGEMENT

- As of 2024, seven female employees were promoted, and as of year-end, there were 15 male and six female managers.
- To ensure the continuity of employee and local relations, personnel procedures were carried out within the framework of our policy of providing safe and appropriate workspaces for our employees, ensuring equal rights for all employees regardless of gender or ethnicity, adopting an open, equal, transparent, and fair management approach that includes employees, and employing local employees whenever possible.

GUEST AND LOCAL RELATIONS MANAGEMENT

In 2024, Gold Hotels continued its existing local relations, and annual dues were paid to all affiliated associations and organizations and the meetings of these organizations were attended.

In 2024, Gold Hotels continued its relations with its existing suppliers in a healthy manner and there was no change. In purchasing activities, priority was given to local, sustainable, bulk purchases in order to reduce packaging waste, reusable and recyclable products, economical - environmentally friendly products and shopping from local companies, and the purchasing process was carried out.

In 2024, as a result of customer satisfaction measurements at Goldcity Inn Hotel, it was determined that there was 91,4 % satisfaction in our hotel.

LANDSCAPE & BIODIVERSITY

As Goldcity Inn Hotel, our garden is managed alongside the Goldcity Hotel. As a result, there are a total of 4,511 trees in our garden. The carbon storage capacity of the trees is 30223700 kg.

There are 9 endemic, 10 tropical and 25 drought-resistant species. Maintenance and irrigation activities are carried out with the work of our landscape architect and team.

In case of nest formation during the *Caretta caretta* egg-laying and hatchlings reaching the sea periods (May-September) on our beaches, protection procedures are carried out. *Caretta caretta* nests are monitored, if found, they are surrounded and information is hung and information activities are carried out. Guests are informed about the endemic, tropical, drought-resistant plants and endemic animal species in our garden.

LANDSCAPE & BIODIVERSITY

There are 9 endemic plant species at Goldcity Inn Hotel. You can see endemic plant species, Bay Tree, Carob, Myrtle, Ful Plant, Wil Strawberry, Cranberry, Sage, Anatolian Sweetgum and Prickly Fig in our garden.



DEFNE



KEÇİBOYNUZU



MERSİN



FUL



DAĞ ÇİLEĞİ



KIZILCIK



ADAÇAYI



SIĞLA



DİKENLİ İNCİR

ADAÇAYI

SIĞLA

DİKENLİ İNCİR

SUSTAINABLE & SOCIAL WORKS

As Goldhotels, our child guests staying at our facility are very valuable to us. We create awareness about sustainability by organizing different activities for our child guests on sustainability issues.

We emphasize the importance of environmental cleanliness by organizing environmental cleanliness events with our volunteer guests and staff.

We also collaborate with schools to organize events for students studying in our area to spend time at our facility.

We support school bazaars and other events.



THANK YOU

To learn more about the Goldcity Hotel Sustainability Report and to submit your comments and suggestions:

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